

# Table of contents

- 1. Introduction**
- 2. The importance of soft skills for lawyers**
- 3. Emotional intelligence for lawyers**
- 4. Law firm approaches to developing soft skills**

Overview of how to promote learning and different learning styles

Methods of learning/training:

Interviews with HR and L&D people

Illustrations of different law firm “academies” and competency frameworks

- 5. The range of soft skills required by lawyers**
- 6. Five core soft skills for lawyers**
- 7. Other professions and soft skills**
- 8. Other contents**
- 9. Glossary**
- 10. Signposts to other learning resources**

Recommended Books

Training organisations

**About the author**