

Table of contents

Preface _____ 5

Richard L Narva
Narva & Company LLC

Part I. Understanding the power and constraints of family issues in family enterprises

Managing intergenerational expectations, responsibilities and relationships in a family enterprise _____ 7

Emily F Abrams
Narva & Company LLC
Louis Turchetta
Strategic Psychological Services

Family values: the soul of family business _____ 15

Thomas Hubler
Hubler for Business Families Inc

Culture and ethnicity in family enterprises _____ 25

Everett Moitoza
Moitoza Consulting

Crossing cultural boundaries: the duties of Chinese successors to their family controlled enterprises _____ 45

Anna Xia
Market Ignition Group
& Advisory LLC

Ushering out a family business founder who doesn't want to leave _____ 57

Christian W Dame
Interim Executive Solutions LLC

Part II. Building the ability to lead family controlled enterprises

Optimising the advent of non-family executive management in family firms _____ 63

George P Bukuras
Milestone Business Advisors LLC

Transformation and tradition: transitioning to a non-family leader at the family firm _____ 77

Roger Patkin
Next Generation Group

Family governance: questions and answers _____ 93

Daisy Medici
GenSpring Family Offices

Awareness and action: transforming a family business via family enterprise and vertical leadership _____ 105

Greg McCann
McCann & Associates

Leading from the self _____ 121

Robert Goodman

RGoodman Associates LLC

Creating a strong leadership team _____ 137

Ann Lindsey

Lindsey Leadership Consulting

Part III. Solving problems of sustainability

Mediating family business disputes: a primer for clients, family business advisers and other professionals _____ 147

David A Hoffman

Boston Law Collaborative LLC

Family business turnarounds: non-financial fixes are the key _____ 163

Gerald Sherman

Pathway Advisors LLC

Family enterprise guide to major mental illness _____ 181

Eugene J Fierman

Commonwealth Medical

Psychiatry Associates

Janet B Fierman

Sheehan Phinney Bass & Green PA

Assessing going-concern risk in family enterprises _____ 199

Patricia A Frishkoff

Leadership In Family Enterprise LLC

Special issues in strategic planning in family controlled enterprises _____ 211

Julian E Lange

Babson College

Mindfulness and the management of family business stress _____ 221

Thomas Hubler

Hubler for Business Families Inc

Part IV

Afterword _____ 229

Richard L Narva

Narva & Company LLC

About the authors _____ 233