Table of contents

Introduction5	Part 2. Talent and team
Ignaz Fuesgen	
smartvokat GmbH	Team diversity and65
	intercultural competence
Part 1. Methodology	Jeanne-Mari Retief
	CALIBRICS
A competency framework:9	
propelling the value paradigm	Professional skills required 79
Aileen Leventon	in legal project management
Law Strategy Coach	Nina Gramcko
	Oliver Hofmann
Start with your processes: 23	Noerr LLP
building a foundation for	
legal project management	Legal project management: 93
Karen Dunn Skinner	a space for multiple
Gimbal – Lean practice	intelligences
management advisers	Anna Marra
LeanLegal® Academy	International Institute of Legal
	Project Management
Waterfall, Agile or hybrid? 37	, ,
Ignaz Fuesgen	Effective leadership for109
smartvokat GmbH	high-performing legal teams
	Todd Hutchison
Evolving legal project 53	Curtin University and
management through	Edith Cowan University
legal design	International Institute of
Jasmin Bejaoui	Legal Project Management
Reinvent Law	Balfour Meagher
Sebastian Schaub	S.
Baker McKenzie	

Part 3. Communication	Risk management 203
and interaction	Julie Mathys
	Naomi Thompson
Communication as a1	19 Exigent Group Limited
success factor in legal	
project management	Artificial intelligence 215
Anna-Katharina Horn	and legal project management
reThinkLegal GmbH	Dries Cronje
	Deep Learning Café
The art of listening13	31
David Skinner	Part 5. Implementation
Gimbal – Lean practice	
management advisers	Legal project management 221
LeanLegal® Academy	procurement and delivery:
	law firm vs in-house
Legal project management14	15 Helga Butcher
collaboration platforms	LawAdvisor
Larry Bridgesmith	
Accelerate Insite LLC	Change management in 231
LegalAlignment LLC	legal project management
	CJ Nicastro
The power of workflows15	S&P Global Inc
in legal project management	
Christian Schuhmann	Teams with purpose: defining _ 241
Julien Weiler	purpose, OKRs and motivators
smartvokat GmbH	Karol Valencia
	WOW Legal Experience
Part 4. Data and performance	Lawcus
-	eID
Task codes and key17	75
performance indicators	Collaboration: the251
Kevin Bielawski	congruency between legal
Lann Wasson	project management and
Husch Blackwell LLP	business development
	Anshoo Patel
Costing and fee models19	93 Mitchell Sterling
Jim Hannigan	Blank Rome LLP
Coblentz Patch Duffy & Bass LLP	
•	About the authors261
	About Globe Law271
	and Business